

## Awareness Raising Campaign in collaboration with National Women's Council

With a view to sensitizing members of the public, as well as vulnerable persons on its services and also to promote Human Rights, the Office of the Ombudsman pursued its Awareness Raising Campaign during this year. On 11 May 2022, the Office launched a series of awareness raising sessions in collaboration with the National Women's Council to reach out to Women's Associations and womenfolk around the island.

This campaign also aimed at achieving an inclusive society for the attainment of Sustainable Development Goal 5 – Achieve Gender Equality and Empower all Women and Girls.

During the awareness sessions, participants were explained the role, powers and services of the Office of the Ombudsman.

### ➤ 1st Session held on 11 May 2022 at Port Louis



The first session targeted women in the region of Port Louis and 35 participants attended the session. Most of them were unaware of the services offered by the Office and welcomed this initiative. They volunteered to share the explanations provided during the session with their respective associations, friends and family. A total of 50 pamphlets were distributed.



*Registration of participants and distribution of pamphlets*



*Participants submitting the online feedback form*



*Address by Mr A. Ramtahul, Senior Investigations Officer*



*Presentation by Mrs G. Kisson-Sungsam, Investigations Officer*

➤ **2<sup>nd</sup> Session held on 20 May 2022 at Quartier Militaire**

A total of 30 participants attended the session and 50 pamphlets were distributed to the members of the public and the representatives of associations.



*Registration of participants and distribution of pamphlets*



*Interactive questions and answers session*



*Group photo of Officers of the Office of the Ombudsman and National Women's Council as well as participants*

➤ **3<sup>rd</sup> Session held on 31 May 2022 at Bois Pignolet**

This session welcomed 38 participants in the district of Pamplemousses. Mr Harry Ganoo, G.O.S.K., newly appointed Ombudsman personally addressed the participants and encouraged them to seek the intervention of the Office whenever they felt aggrieved by the action of any public authority.

A total of 45 pamphlets were distributed.



*The Ombudsman, Mr H. Ganoo, G.O.S.K. addressing the audience*



*Presentation by Mrs G. Kissoon-Sungsam, Investigations Officer*



*Mr A. Ramtahul, Senior Investigations Officer responding to the questions from the audience*

### ➤ **4<sup>th</sup> Session held on 07 June 2022 at Beau Champ**

The 4<sup>th</sup> session was held at the Eastern Welfare Association for Disabled, Beau Champ and was a unique occasion for the Office to address parents of children with disabilities. They were briefed on procedures in place to approach the Office whenever they experience an administrative hurdle with relevant Ministries/ Departments when applying for facilities related to social benefits.

The sessions reached 40 persons and 60 pamphlets were distributed. As is visually the case, a light refreshment was distributed to participants and the Office took that opportunity to distribute same to students attending the school.



*Distribution of pamphlets to participants*



*Mr A. Ramtahul, Senior Investigations Officer attending to the queries from the audience*



*Group photo of Officers of the Office of the Ombudsman, National Women's Council, Eastern Welfare Association for Disabled, students as well as parents*



*Distribution of refreshment packs to students of the Eastern Welfare Association for Disabled*

➤ **5<sup>th</sup> Session held on 17 June 2022 at Rose Belle**

A total of 41 participants attended the session at Rose Belle and 150 pamphlets were distributed to representatives of organisations for dissemination to their members.



*Registration of participants and distribution of refreshments*



*Address by the Ombudsman, Mr H. Ganoo, G.O.S.K. on the role and functions of the Office*



*Presentation by Mrs G.Kissoon-Sungsam, Investigations Officer on the mandate of the Office and procedures to lodge a complaint.*



*Interactive session with participants, during which they were also invited to share any maladministration experienced.*