

**Session held on 25 August 2022 in collaboration with the Citizen's Advice Bureau (CAB),  
Bois des Amourettes.**

On 25 August 2022 the Office of the Ombudsman pursued its Outdoor Activities in collaboration with the Citizen's Advice Bureau (CAB) in the village of Bois des Amourettes. It was the first time that such campaign was organized in the south eastern coast of the island.

The objective of this campaign was to raise the awareness of the inhabitants of these regions on the services offered by the Office and the procedure to follow to lodge a complaint. A total of 9 representatives of associations and members of the Village Council were present. A copy of pamphlet was given to each of them and to the staff of the CAB office.



*Registration of participants*



*Address by Mrs G. Kissoon- Sungsam, Investigations Officer on the role and services provided by the Office of the Ombudsman*



*Mr. A. Ramtahul, Senior Investigations Officer responding to the questions of the public.*



Group photo of participants & staff of the Office of the Ombudsman



**Session held on 22 November 2022 at Vacoas in collaboration with Citizen's Advice Bureau**

A total of 30 participants attended the session at the Municipal Council of Vacoas-Phoenix and 100 pamphlets were distributed to the members of the public and representatives of organisations for dissemination to their members.



*Registration process of the participants*



*Welcome speech by Mrs Mohamadally, CAB Organiser*



*Presentation by Mrs. G. Kissoon-Sungsam, Investigations Officer*





*The Senior Investigations Officer answering questions from participants.*



Distribution of refreshments to participants

**Session held on 27 October 2022 in collaboration with the Citizen's Advice Bureau (CAB),  
Saint Croix.**

On 27 October 2022, the Office of the Ombudsman conducted an Awareness Raising session in collaboration with the CAB Saint Croix, with a view to sensitizing members of the public on its services and also to promote Human Rights.

Honourable Marie Joanne Sabrina TOUR and Subhasnee LUCHMUN ROY, Members of the National Assembly attended the session and encouraged the participants to reach out to the Office of the Ombudsman whenever they felt that they were victims of maladministration on the part of public authorities.

The session reached 15 representatives of associations as well as inhabitants of the region. The participants welcomed that initiative and were invited to share the information acquired with the members of their association and community. Moreover, it was an interactive session where questions from the participants were attended to.

At the end of the session, the participants expressed their satisfaction with the information provided and thanked the Office for this initiative.

It was a successful collaboration and engagement with the Members of the National Assembly, CAB Officers and members of public.



Address by Hon Marie Joanne Sabrina Tour and Subhasnee Luchmun Roy to participants



Presentation of our pamphlet to the Hon S. Lutchmun Roy by Mr A.Ramtahul, Senior Investigations Officer



Explanation on the role and services of the Office of the Ombudsman by Mrs Kissoon-Sungsam, Investigations Officer





Question and answer session



Group photo with Hon S. Lutchmun Roy, staff of the CAB and the Office of the Ombudsman