

C/205/2024

Complaint from SAMU Nursing Officers of a Public Hospital

On 16th July 2024, this Office received a complaint from SAMU Nursing Officers whereby it was alleged that SAMU Nursing Officers would also be posted to the Reanimation Unit after 15th July. It was averred that other public hospitals were staffed with more Nursing Officers posted in both the SAMU Unit and the Reanimation Unit and this new arrangement would disrupt the smooth running of the SAMU Unit.

The comments of the Ministry of Health and Wellness were sought and the following was reported:

- i. One Male Nursing Officer and one Female Nursing Officer are posted to the Reanimation Unit on a 24/7 basis
- ii. Two Male Nursing Officers and two Female Nursing Officers having the competencies/skills have been earmarked to be posted to the Reanimation Unit.
- iii. An *ad hoc* allowance is being paid to all SAMU Nurses posted in the Unit to compensate them for irregular/flexible teatime, lunch time, dinner time and resting time;
- iv. One additional Nursing Officer is posted to the Reanimation Unit during day-shift to ease the process of providing adequate lunch and tea time to all Nurses posted to the SAMU Department; and
- v. Since the measures have been implemented, both units are functioning smoothly with the satisfaction of all the staff and patients.