

Awareness Raising Campaign in collaboration with Neutra Gold Senior Citizens Association

On 27th January 2025, the Office of the Ombudsman conducted an awareness raising session in collaboration with Neutra Gold Senior Citizens Association with a view to sensitising the elderly persons on its services and also to promote Civil and Human Rights.

In her presentation, the Investigations Officer provided an overview of the role and functions of the Office, explaining how its services can directly assist elderly persons. She outlined common issues that are dealt by the Office of the Ombudsman in respect of the elderly.

The Senior Investigations Officer emphasized that such outreach initiatives are essential to raise awareness on the Office's works, ensuring that the public is informed of their rights and how to seek redress in cases of maladministration.

Thirty-nine (39) participants attended the session and 100 pamphlets were distributed to enable them to better understand how the Office could assist them.

The session was interactive, allowing participants to share concerns and discuss recurring issues they face. A key concern raised by the elderly was the failure to issue bus tickets under the free bus travel scheme, an issue for which the Office has already initiated appropriate action.

This engagement reinforced the importance of ensuring that the Office of the Ombudsman remains accessible to the public.



Presentation by Investigations Officer



Interactive Session with Senior Investigations Officer