

**C/29/2023**

**Anonymous complaint from Staff- Brown Sequard Mental Health Care Centre**

On 06 February 2023, this Office received a copy of an anonymous complaint from the staff of Brown Sequard Mental Health Care Centre complaining of poor management by the Nursing Administrator including Nursing Supervisors and Ward Managers amongst others. Allegations were made that the Supervisor was involved in methadone mishandling during the distribution of methadone to drug addicts. Moreover, he was never punctual at work and his tasks were performed by other Officers. He talked very rudely and made use of foul language towards Officers. There was no equity and transparency in the allocation of bank sessions as some Ward Managers had more bank sessions than other staff.

In view of the gravity of the allegations, the views of the Ministry of Health and Wellness (MOH) were sought and on 27 June 2023 the Ministry informed this Office that an enquiry conducted revealed that the allegations were unfounded on the issues raised by the staff.

The Ministry, nonetheless, informed that the management of the centre would embark on a review of staff management as well as allocation of bank sessions to all Officers concerned. Moreover, the Nursing Administrator has been instructed to hold frequent meetings with Ward Managers and Charge Nurses for the smooth running of the Brown Sequard Mental Health Care Centre.